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www.bg-cleaning.com

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# FROM THE CLEANEST COUNTRY ON EARTH

#### Welcome

First and foremost, I would like to thank you for your interest in BG Cleaning Systems. We greatly appreciate your business .

Since 1995, BG Cleaning Systems has been providing high cleaning standards from the cleanest country on earth - Iceland.

Our service is flexible, unique and dynamic. We strive to do better everyday.

BG Cleaning Systems is one of the leading cleaning companies in Iceland that caters to all types of facilities with various categories of cleaning needs by affording them quality multifaceted cleaning services.

Our clientele is comprised of some of the largest corporations, public and private insitutions, establishments, insurance companies, supermarkets, airline servicing companies, homeowners' associations, industrial facilities, and more....

Maintaining high quality services is our main goal. Customer satisfaction is our aim.

We offer a wide diversity of cleaning solutions - from regular janitorial services to special

cleaning services, i.e., floor care and maintenance, insurance-related clean ups, construction clean ups, general cleaning, window washing, carpet care, dry ice blasting, soda blasting, mold and mildew disinfection, and more...

Here at BG, we are extremely proud of our trustworthy, reliable, and highly trained staff.

Among our extensive range of cleaning systems, we would like to bring your attention to our Specialized Integrated Cleaning Services. In this type of service, we combine together various types of special cleaning services in order to achieve one great outcome – a cleaner and better place for you to live or work in.

Now you can enjoy the great services of BG Cleaning Systems around the globe. We have started expanding in Asia and Africa. Recently, we have launched BG Cleaning Systems in Philippines, India, Yemen, Ghana, and Nigeria. In the next months, BG Cleaning Systems companies will be opening in many other countries all over the world

We look forward to doing business with you in the near future.



Sincerely yours,

Genedito Hjulumson

Benedikt Hjálmarsson, C.E.O. and founder of BG Cleaning Systems

FROM THE CLEANEST COUNTRY ON EARTH

# History

BG Cleaning Systems was established in 1995.

BG offers the total cleaning solution for all types of janitorial services and diversified specialized cleaning services. It is one of the leading cleaning service providers from the cleanest country in the whole world – Iceland.

BG places a high emphasis on achieving and maintaining high quality services, flexibility and long-term business relationships with its clientele and business partners. BG aims to provide the best state-of-the-art cleaning technology available in the world today.

BG provides its services 24 hours a day, 7 days a week, 365 days a year.



# **Cleaning Systems**

BG has at its disposal almost two decades of extensive experience in the cleaning industry and has developed all types of cleaning solutions for large, medium and small businesses.

Experience has taught us that commercial facilities find it more cost-effective and practical to outsource their cleaning providers.

The advantages are:

The quality of service is more reliable. The service is implemented according to an agreed schedule and under a strict quality control regimen. Our cleaning staff undergo intensive training to adhere to our strict quality standards.

**Cost-effective.** Professional cleaning services are more cost-effective in the long run. Companies save on staffing costs and avoid personnel staffing issues.

**Confidentiality.** BG impresses upon all its personnel the importance of confidentiality and strict adherence to security rules and regulations. Our staff have no criminal records and understand the significance of trustworthiness and confidentiality.

**Flexibility.** BG provides cleaning services anytime, anywhere according to the client's needs and requirements.



# **Our Services**

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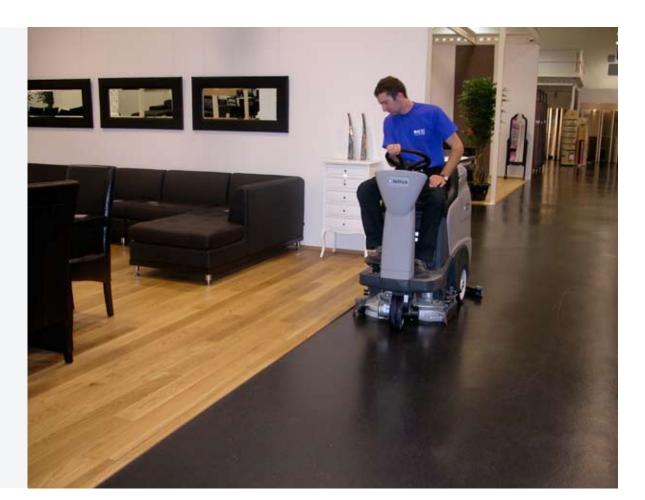
## **Janitorial Services**

Today there is more to commercial cleaning than just cleaning. In the last 15 years, BG Cleaning Systems has developed cleaning systems for different kinds of cleaning needs. These systems have also been customized for different types of facilities. Our wide range of cleaning systems are practical yet in keeping with the current trends in the cleaning industry.

BG Cleaning Systems provides commercial cleaning systems for the following types of places:

- Offices
- Supermarkets
- Malls
- Train stations
- Hospitals
- High Traffic places

We customize and tailormake all kinds of cleaning systems for all types of facilities from A–Z.



## **Facility Management**

BG offers facility management services and grounds management services. These include, among others, the following cleaning services:

- Picking up trash in the grounds or parking areas
- Gum removal
- Graffiti removal
- Window washing
- Cleaning of Building Exteriors
- Waste Disposal Management
- Sweeping of Parking Areas and Grounds
- Watering and maintenance of indoor or outdoor plants/greenery and more



## **Common Area Cleaning Services**

BG is the largest cleaning service provider for commonly owned areas for apartment buildings, condominium complexes, office complexes, and office buildings in Iceland. Everyday, BG's professional cleaning staff clean hundreds of these commonly owned areas.

We offer homeowners' associations and building owners all kinds of cleaning services, whether it be janitorial services or specialized cleaning services. These services can be offered on a per need basis or on a regular basis.

Some of the various services we offer for commonly owned areas are:

- Carpet Cleaning
- Hard Floor Care and Maintenance
- Wall and Ceiling Cleaning
- Garbage Room Sanitation
- Window Washing
- Parking Areas Sweeping



#### **Special Cleaning Services**

BG is proud to introduce its Special Cleaning Services Department. We provide any kind of specialized cleaning imaginable.

We afford highly specialized cleaning services such as disaster cleanups, i.e., after a fire, after water damage, mildew disinfection, and other insurance-related cleanups. We also offer construction cleanups, general cleanups, and more.

BG provides the latest in cleaning technology when it comes to dry ice blasting, soda blasting, high pressure washing and more. We also provide emergency cleanup services, special events cleanups and more.

There is no job too complex for us, and no complex too big a job for us.



## Hard Floor Care and Maintenance

BG has maintained and taken care of all kinds of hard floors. We apply the latest in technology and techniques in order to produce effective and long-lasting results.

#### This service includes the following:

- Floor Finishing and Refinishing
- High-Speed Buffing of Polished Floors
- Stripping off of Old Polish
- Floor Care Maintenance
- Floor Scrubbing
- Deep Cleaning of Floors



## **Carpet and Upholstery Cleaning**

BG has had almost two decades of experience in carpet and upholstery care and maintenance.

We offer both one-time cleaning services and/or regular care and maintenance services customized to our client's needs and requirements.

Carpets are costly to change. It is very important to have a regular care program to maintain and extend its lifespan to the maximum.

BG affords state-of-the-art carpet cleaning machineries and equipments.



# **Stone Carpet Cleaning**

BG is one of the leading professional stone carpet cleaning service providers in Iceland.

Stone carpet cleaning is a complicated and delicate procedure. One has to be able to deep clean it without ruining the stone carpet itself.

BG employs cutting-edge technology and techniques in stone carpet care and maintenance in order to achieve the best results.



## Window Cleaning

You have dirty windows. Relax, many people do. But, cleaning your own windows is a big job, and it can be tedious and frustrating, not to mention time consuming and dangerous. That's why it makes good sense to use the professionals at BG Cleaning Systems

Whether at home or in your place of work, you can rest assured that your windows will be cleaned by a licensed, insured and bonded professional window cleaner. We can also clean your mirrors, skylights, and ceiling fans.

When you choose BG Cleaning Systems, you won't have to deal with the headache of those hard to reach spots or upper story windows. Clean windows can make a huge difference in the atmosphere of your home, and it can be an essential element of your business' image.

When you hire a window cleaner, you probably want more than just clean windows.

You want timely, reliable service from someone who cares about your satisfaction. With BG Cleaning Systems , that's precisely what you'll get. Our high standards have made us the clear choice.



#### **Insurance Related Cleaning**

BG has been servicing the Insurance institutions in Iceland for almost two decades.

We provide round-the-clock emergency cleaning services in cooperation with the insurance institutions, 365 days a year.

Among others, we afford disaster cleanups after fire damage, water damage, and other insurance related cases.

BG has invested in avant-garde cleaning machineries and equipments with the aim to provide the best possible cleaning solution and expedite the delivery of services in collaboration with the insurance companies. Effective and efficient delivery of cleaning services is attained through this and through a systematic organization of the job according to each specific insurance-related incident.

No insurance-related cleanup is too small or too big. We are always at your service.



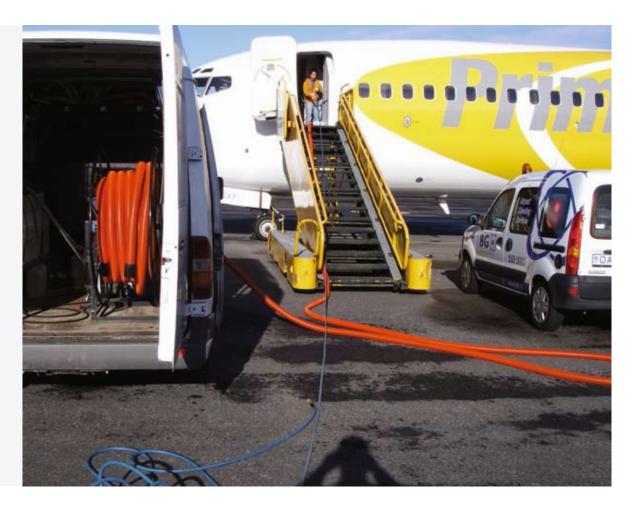
# **Airplane Cleaning**

BG has had years of extensive experience in cleaning all types of airplanes from all kinds of airlines and for various airline service providers.

BG has been a subcontractor for some of the major airline service providers at Reykjavík Airport and at Keflavík International Airport.

Flexibility and Punctuality are very essential in this type of service.

BG provides cleaning services for passenger aircraft, private planes, and cargo planes.



# **Dry Ice Blasting**

Dry Ice blasting is one of the latest technologies used in the cleaning industry. In 2008, BG acquired Ísblástur ehf (Ice Blasting Inc.).

Dry ice blasting is an environment-friendly specialized cleaning method which does not leave moisture behind. This high-tech cleaning procedure does not need any abrasive chemicals to be used in conjunction with it.

It is very effective and useful in fire disaster cleanups. It is also used in the specialized cleaning of factories, in food manufacturing facilities and other industrial businesses.

It has proven to be very competent in the cleaning of ship engines and airplane engines.



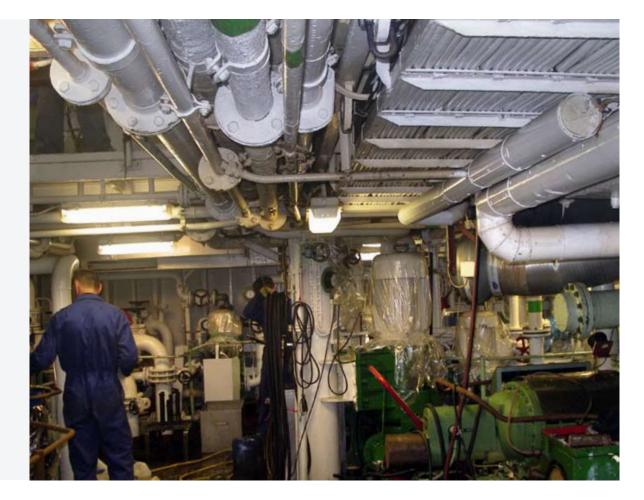
# Integrated Specialized Cleaning Services

BG Cleaning Systems does all kinds of specialized cleaning service. Our specialized cleaning staff are experts in cleaning difficult & more complicated places like factories, boats, engine rooms, industrial plants aluminium factories and more.

#### The services offered are the following:

- Dry Ice blasting
- Soda blasting
- High pressure cleaning
- Low pressure cleaning
- Manual cleaning

We offer integrated cleaning service solutions for our customers' specialized cleaning needs



# Dry Ice blasting

Dry ice blasting is an incredible technology. It cleans using dry ice as a blasting media. After the dry ice cleans (touches) the surface it disappears into the air. This way there is no residue from the blasting media. This makes dry ice blasting a very good application for cleaning all kinds of difficult places and machines that would be otherwise impossible to clean.

Dry ice blasting is also a dry cleaning method and is very suitable for cleaning electrical parts even when they are on.

Dry Ice blasting is a part of BG Cleaning Systems' integrated specialized cleaning solutions.



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# Soda Blasting

Soda blasting is the true coating removal application. Soda treats the surface much better than the previous known blasting material: sand. The blasting media used is baking soda. Baking soda is environmentally friendly and is not dangerous in any way.

BG Cleaning Systems uses soda blasting mostly in difficult cleaning projects.

# The applications where BG Cleaning Systems uses Soda Blasting are :

- Removing paint and soot from houses (removing soot from the burned surface, and so on)
- Removing paint and dirt from engine parts that are difficult to clean
- Disinfection of areas (food service disinfection)

- Disinfection of houses with mould/ mildew infestation
- Cleaning of stone surfaces that are difficult to clean (floor tiles, walls, bridges, etcetera)
- Removal of graffiti
- Cleaning of badly burned houses after a fire.

Soda blasting is part of BG Cleaning Systems' integrated specialized cleaning solutions.



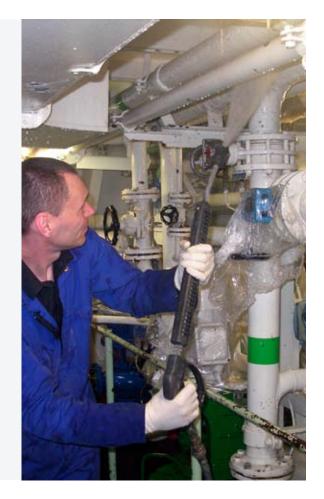
## **High Pressure Cleaning**

BG Cleaning Systems does high pressure cleaning in many applications. When cleaning with high pressure the machines that are used are of different types.

There are three things that have to be considered when cleaning with high pressure. These are: 1) heat, 2) pressure and 3) waterflow. Each of these plays a crucial part in attaining the cleaning result desired. Other factors to considered are: a) The chemicals being used, b) fuel consumption, c) other related factors. BG Cleaning Systems also offers high pressure cleaning with hot water for many applications, such as:

- Cleaning of building exteriors
- After-a-fire clean-ups of buildings
- Removal of certain types of mold/ mildew infestations
- Cleaning of walls and ceilings in areas that can tolerate moisture

Hot water high pressure cleaning is also a part of BG Cleaning Systems' integrated specialized cleaning services.



#### Low Pressure Cleaning

Low pressure hot water cleaning is one good method to clean. In cases where the surface of the engine is washable but still sensitive it can be a good idea to use low pressure hot water cleaning (20-100 bars) instead.

BG Cleaning Systems uses this method sometimes to clean dirty areas that need a reasonable amount of water to clean. Sometimes. a special air conditioning unit has to be set up to control the steam and prevent it from causing damage.

#### The applications where this method is used are, for example:

- Engine part/s cleaning projects
- After-a-fire cleaning projects in places • that can tolerate a minimal amount of moisture
- Cleaning of entrances in public places •
- Cleaning and disinfection of high • traffic public toilets
- Washing of places that need • powerful cleaning but cannot tolerate the high pressure cleaning.

Low pressure hot water cleaning system is a part of BG Cleaning Systems' integrated specialized cleaning services.



## Manual Cleaning

Nowadays, the technology is so high that everybody always tries to do all specialized cleaning just with high tech machines. They forget or neglect to use the conventional ways to clean. BG Cleaning Systems realizes this. We know that the "final touch" of the conventional cleaning methods is very important and is the foundation for a good outcome.

There are many types of cleaning needs that can only be addressed by manual cleaning.

Among the areas that will need to have manual cleaning are the following :

- Airplane control room/cockpit
- Ship control room/cockpit
- All sorts of computer rooms and internet/computer server rooms
- Cleaning of sensitive computer and electronic parts
- Cleaning of electricity cabinets/
  electricity control boxes

Manual cleaning is a vital part of BG Cleaning Systems' integrated specialized cleaning services.





# **Cleaning Consulting**

BG Cleaning Systems offers you our professional cleaning consulting services.

We provide objective information and our professional expertise in the cleaning industry to help you attain and sustain higher quality cleaning levels and reduce your overall costs. We afford expert cleaning consulting services worldwide for your janitorial and specialized cleaning needs and problems.

We are unaffiliated with any supplies or products vendor.

We cater to the needs of a varied clientele: i.e., corporations, governments, construction companies, health care facilities, schools, factories or industrial facilities, supermarkets, shopping centers/malls, ships, airplanes and much more.

We offer our expert advice on how to deal with your special cleaning needs whether it is related

to janitorial services or highly specialized cleaning services such as dry ice blasting, soda blasting, or high-pressure washing, waste disposal and the like.

BG is highly specialized in disaster cleaning, such as after a fire, water damage, fungal infestations, and other similar incidents or situations. We afford you our professional expertise on dealing with disaster cleanups.

We provide you with our expert knowledge & advice you on how to create and maintain cleaning programs in remote areas. We also afford consulting services in cleaning hospitals, health centres, and other health care or healthrelated facilities.

We offer you our professional know-how in cleaning airplanes and airports, how to manage the cleaning program and sustain high levels of quality and security adherence. We assist you in finding cleaning solutions for any possible cleaning problem scenario. We can give you our expert input and recommendations on any cleaning need you might have. You can avail of our professional advice anytime, anywhere.

We constantly keep abreast with the current trends and technology in the cleaning industry. We work with our clients to develop clear, effective, efficient, goal-oriented processes and action plans.

BG Cleaning Systems will be there with you from the first day of the development of your cleaning program until the time when it is fully operational.



# **BG Cleaning Systems International**

- Started Licensing in the spring of 2010.
- Starting operations in various countries globally.
- BG Headquarters is based in Reykjavík, Iceland.
- With support centers starting worldwide.
- Master Licenses in India, Philippines, Nigeria, Ghana, and more...
- Growing, developing and expanding all around the world.





HOME CLEANING

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# FROM THE CLEANEST COUNTRY ON EARTH

## **Customized BG Home Cleaning Services**

After a hard day's work, there is nothing more frustrating than coming home to a messy house. Modern living is so fast-paced and demanding that we do not seem to have enough time in the day, nor the energy and inclination, to do our household chores.

You can take pleasure in the knowledge that a professional team you can trust can clean your home just the way you want, as much as you want.

You can take a break and cross off a chore on your to-do list and let our team of professional cleaning staff take care of your house cleaning duties. We customize our cleaning services according to your individual needs. Our almost two decades of service in the cleaning industry has taught us that each individual and/or family has their own unique needs each time.

The price for each home depends on many factors, such as, the size of the house, the frequency of the cleaning, the number of household pets, the level of clutter, and the amount of cleaning to be done.

We will customize your cleaning service package according to your needs and your budget.

There is nothing better than living in a clean and

uncluttered home environment. It promotes health and well-being for the individual and the whole family.

BG Home Cleaning Systems can bring back that fresh, clean feeling into your home.

Let us help you pamper yourself. You deserve it!

www.bghomecleaning.com



SMALL & MEDIUM BUSINESS

# FROM THE CLEANEST COUNTRY ON EARTH

## **Flexible and Dynamic Janitorial Services**

BG Cleaning Systems offers you flexible and dynamic janitorial services that are efficient and effective. We adapt our time and work management techniques according to our client's requirements and needs in order to achieve the best result and attain customer satisfaction.

Flexibility is an important factor that allows us to adapt according to the client's specific requirements and adjust to the individual needs of each facility. In this way, we can address all factors that would assist us in gaining the satisfaction, trust and loyalty of our clientele by providing a well-rounded janitorial service that is resilient while maintaining a great quality in the service provided.

A dynamic service is essential in providing janitorial services that are in keeping with the current trends in the cleaning industry. By affording state-of-the art cleaning techniques & technology, our customers know that we truly care for them because we aim to furnish them with the best available janitorial services appropriate to their cleaning needs. We always aim to accord services that are up-to-date with the progress and development in the cleaning industry with regard to the existing trends, and cutting edge technology at hand.

BG Cleaning Systems has developed and expanded its services through the years by maintaining a dynamic and flexible attitude and outlook. Our more than a decade of experience in the professional cleaning industry has taught us the value of resilience and a progressive attitude towards development and growth.

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# Ensuring a Cleaner Future

